



## CUSTOMER FEEDBACK FORM

Thank you for visiting Dufferin Mutual Insurance Company. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit:

Did we respond to your customer service needs today?    Yes     No

Was our customer service provided to you in an accessible manner?

Yes                       Somewhat                       No  (Please explain below)

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Did you have any problems accessing our goods and services?

No                       Somewhat                       Yes  (Please explain below)

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Please add any other comments you may have:

Contact Information (optional - if you would like to hear back from us):

Thank you,  
Management